

I would like to take this opportunity to thank your company for a job well done.

We recently had an interior drain system installed at our home, and I felt compelled to write this letter, and commend your fine staff.

From the moment that we called to schedule an appointment, your estimator, Mr. Pat Torre displayed the utmost in professionalism, and courtesy. He explained the operation of your system, and proved to be very knowledgeable.

When time came for the actual work to begin, your crew chief, Jason, came out explained the schedule of construction, how the system would work, and assured me that everything would run smoothly. Being in the home building business myself, I took those remarks with some degree of skepticism. But I must say, I was pleasantly surprised. The crew, especially Jason, proved to be very reliable, and did an excellent job. In fact, we couldn't believe how clean the guys were. You couldn't even tell we had work being done on the house.

Your company is very fortunate to have such dedicated people. It is truly a reflection on you and your company, and I will not hesitate to refer business to American Waterproofing. Although we have yet to see rain since the installation of my system, I am sure it will perform as well as those who installed it.

Sincerely

*K. P.*