

Dear Pat:

Just a note of thanks to you and the staff of American Waterproofing Co. who installed the basement drainage system at our home this week. The customer experience, from start to finish was truly amazing. It is a breath of fresh air to deal with people so true to their word, in terms of lining up customer expectations. From the sales process, to managing and delivering on expectations, to what appears to be a very carefully organized and systematic approach for executing the work of the job, we say, "congratulations on a very fine job!" The staff were extremely considerate, conscientious and focused on the work at hand during their entire week of work here. We are so very grateful and pleased with the professional job they did.

We would highly recommend the services of your firm to anyone considering the installation of a basement waterproofing/drainage system. Thanks again, for a wonderful job!

Sincerely,

*G&P*

Medford, NJ